

Kylin®

Kylin Electric Multi-Stew Cooker/Steamer 2.2L

AU-K1022





Please read this instruction carefully before using this product.

Contents

I. Safety Precautions -----	2
II. Performance and Characteristics-----	3
III. Technical specifications-----	3
IV. Parts Identification-----	3
V. Functions-----	4
VI. Cleaning and Maintenance -----	7
VII. 12 MONTH WARRANTY -----	16

I. Safety Precautions

1. PLEASE READ ALL INSTRUCTIONS.
2. Always use your appliance from a power outlet of the voltage (A.C. only) marked on the appliance.
3. For your safety, use the power source with ground protection.
4. Do not touch the hot surface. Using handles or knobs.
5. To prevent from fire/electrical shock, do not immerse cord, plugs or appliance (state specific part or parts in question) in water or other liquid.
6. Please place the appliance on a stable platform while using, and keep it out from children.
7. Use extreme caution when opening the lid during or after cooking. Hot steam will escape and may cause scalding. And don't put dishcloth or other things cover the vent.
8. When the product underworking, do not touch the hot items. Use the handles or knobs.
9. Do not put the inner pot on fire and keep the heat ceramic pot away from cold water to avoid cracking.
10. If this product suffers from water shortage while using, please unplug the cord immediately. Do not use this product before cooling down and do not touch the heating base to avoid scalding.
11. When using the small inner pot to stew food, the water level added into the stainless steel stewing cup container shall not exceed the waterline of “”; when using the inner pot to stew food, put some water into the stainless steel stewing cup container and shall not exceed the waterline of “” before installing the inner pot, otherwise, there may be failure or danger.
12. Do not switch on the power when no water is in the stainless-steel stewing cup container. Unplug the cord after use.
13. When plugging in, please ensure it attaches well and holds firmly.
14. Do not let cord hang over edge of the table or counter, or touch hot surfaces.
15. Power plug and socket must be dried; do not unplug the power cord with wet hands to avoid electric shock.
16. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.
17. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to “off”, then remove the plug from the wall outlet.
18. When this product is on, do not move it.
19. The ceramic pot and glass lid are fragile. Do not hit them with hard objects or drop them from height.
20. Close supervision is necessary when any appliance is used by or near children.
21. Please unplug when not in use or before cleaning. Wait for it cool down before putting on or taking off parts.
22. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions has been damaged in any manner. Bring it to the nearest authorized service facility for examination, repair, or adjustment.
23. The use of accessory attachments not recommended by the appliance manufacturer may cause damage.
24. Please do not use outdoors (this item may be omitted if the product is specifically intended for outdoor use).

25. Do not place on or near a hot gas or electric burner, or in a heated oven.
26. Extreme caution when moving an appliance containing hot liquids.
27. Do not use the appliance for other than intended use.
28. Please keep the instruction for future reference.

II. Performance and Characteristics

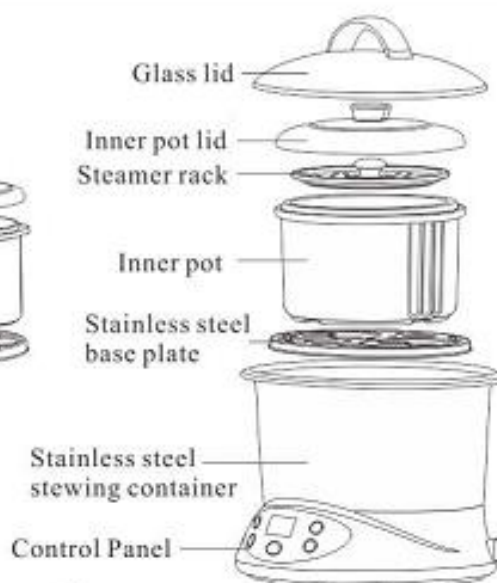
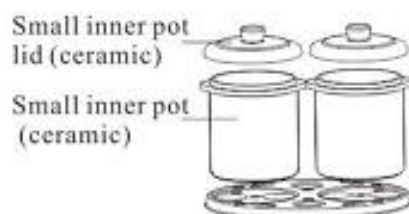
1. Selecting high-quality ceramic inner pot to stew the food more nutritionally and healthy.
2. Stewing food out of water, non-sticking, and preserving nutrient.
3. Twin ceramic inner pots are capable of stewing different dishes at the same time.
4. Food-grade 304# stainless steel container it can be used to cook the food directly. It's multifunctional.
5. Easy to use control panel with built-in Smart Programs, more powerful functions and more professional cooking.
6. Preset/Timer function, the delicious food is prepared when you're home.
7. Certified with proven safety mechanisms.

III. Technical specifications

Product Name	Kylin Electric Multi-Stew Cooker/Steamer Pot 2.2L
Product Model	AU-K1022
Power Supply	220V-240V ~ 50 Hz
Rated Power	400W-475W
Rated Capacity	2.2L
	Big Ceramic Pot 2.2L Small Ceramic Pot 2x0.65L
Appearance Dimensions (L × W × H)	299mm×247mm×295mm
Optional Accessory	Steamer

IV. Parts Identification

Main components



V. Functions

1. Description of Control Panel

- 1)Preset: Press it, "Preset" lights on and the time "02:00" displays and blinks. The time can be set; press the key again, the "Preset" will off, the time will return to "00:00" and the machine comes into "standby" mode.
- 2)Hour: During the time setting, the H in "H:MM" increases from 0 to 9 by 1 each time you press the "hour" key. The "hour" increases by 1 if you short-press the key and increases continuously one by one if you long-press. When the peak value 9 is reached, press the key again and it returns to 0.
- 3)"Function": Press the key and the icon "▲" will point to the first function (Set meal). At the same time, the default time is displayed. The time can be set when blinking; The icon "▲" moves in a clockwise direction until the last function (heat presetting) shows up. Then press the key again, and the icon "▲" returns to the first function. Long-press the key and the icon moves circularly in a clockwise direction.
- 4)"Minute" key: During the time setting, the MM in "H:MM" increases from 00 to 55 by 5 every time you press the "hour" key. The "minute" increases by 5 if you short-press the key and experiences a continuous increase by every 5 if you long-press the key. When the peak value 55 is reached, press the key again and it returns to 0.
- 5)"Cancel" key: Press the "Cancel" key, it stops working and returns to "standby" mode, displays "00:00".

2. Timer setting function:

When you press the "Function" button to choose function, the default time for the chosen function displays.

You can change the time by pressing "hour" or "minute". The stewpot goes into "work" mode automatically after a few seconds, and the function arrow starts blinking. When the water inside the stainless steel stewing cup is boiled for a while, begins to count down (backward in unit of 1 min). When the process is finished, the buzzer rings and the stewpot enters to "Keep Warm" state. In this mode, the time displays "- :- -". The time can be adjusted in "work" mode.

3. Preset function:

- 1)Firstly, press the "Preset" button, the indicator for "Preset" lights on and blinks "02:00" when you press the for "Preset" key. You can set the time by pressing "hour" or "minute". The maximum preset time is 9:55, namely, 9 hours and 55 minutes. If you press the "Function" key to choose function while the preset time is blinking. Then press "Function" key to choose function when the preset time figure is blinking. Meanwhile, it displays the default time of the chosen function. You can also choose time set by "hour" or "minute". The stewpot will shift to "preset working" mode automatically a few seconds after set. It displays preset time and counts down by a unit of 1 minute. Adjustment of preset time is not allowed under the preset working state.
- 2) When the preset time is over, the stewpot enters the chosen function's default time working state. When the water inside the stainless steel stewing cup container is boiled for a while, the timer begins to count down (backward in unit of 1 min). When the countdown is over, the buzzer rings and the stewpot enter to "Keep Warm" mode. In this mode, the time displays "- :- -".

4. Functions setting table.

Function	Default time
Dessert	1:30
Cordyceps	2:00
Fish Maw	2:30
Ginseng	0:30
Cubilose	0:30

Function	Default time
Steam	0:30
Yoghurt	9:00
Quick Stew	1:00
Slow Stew	2:00
Keep Warm	N/A

5. LCD Display in Working Condition

The following figure takes the default presetting time and default working time timing in the function package as examples to display the working interface.

The Preset indicator of constant light

The time figures in 2:00 diminish, and ":" flashes



Function indicating arrow constant light

1:30 does not blink before the water is boiled, while over a period of time after the water is boiled, the time figures diminish and ":" starts to blink.

The Preset indicator is off.



The function indicating arrow blinks before the water is boiled and it constant light after the water is boiled.

6. Steps

1) To collocate inner pot according to stewing method (The following methods are for inner pot. The food and level shall not exceed 80% of the inner pot capacity.):

- a. “Stewing” Method: Put food and an appropriate amount of water into the inner pot without steamer rack (the water level shall be equal to or slightly higher than the food) and then put on the inner pot lid. Note: The small inner pot is only available for “Stewing Method”.





- b. “Separated Stewing” Method: Put the herbs in the bottom of the inner pot and then put the steamer rack in to separate them from food. After that, put the food on the rack and add the appropriate amount of water (the water level shall be equal to or slightly higher than the food). Put on the inner pot lid.



- c. “Stewing without water” Method: Put the steamer rack inside the inner pot and then put food on the rack. Put on the inner pot lid. This method will make a small bowl of “original food juice”.



2. Method of adding water into the stainless-steel stewing container:

- a. Use the inner pot to stew food: put the stainless-steel base plate into the stainless steel stewing container, and add water into the stainless steel stewing container to the waterline of “”. Place the inner pot with materials in it onto the stainless-steel base plate, and then put on the glass lid.
 - b. Put the stainless-steel base plate into the stainless-steel stewing cup container, and add water into the stainless steel stewing cup container to the waterline of “”. Place two inner pots with materials in them onto the stainless-steel base plate, and then put on the glass lid.
- 3) The screen on the control panel lights on after the power is switched on. The stewpot is going to “standby” state. Press the “Preset”, “Function”, “Hour” and “Minute” buttons to set preset time, function and time period.
- 4) If you think your food is done after a while of cooking, press “Cancel” button, it will stop working and return to “standby” mode. The screen displays “0:00”
- 5) Unplug the cord after use.

Warm Tips:

1. Set appropriate preset time according to different materials and life experience. The time set for those easy-deteriorating food shall not be too long to prevent deterioration.
2. Adjust the cooking time under the working state according to your personal preference to make food taste better.

3. Please add water into the stainless-steel stewing cup container according to the water line on the stainless- steel stewing cup container, to ensure under stewing, preventing product failure or danger.
4. To ensure the stewing efficacy, the default time for each function (excluding “Keep Warm” and “Yogurt”) will be counted down after the water is boiled for a while. For example, the 2-hour default stewing time for “Cordyceps” means the stewpot will turn to “Keep Warm” state upon 2 hours of stewing after the water is boiling for a while.
5. If you need to open the glass lid at the time of stewing, press “Cancel” button to stop working first. Open the lid until the water stops boiling to avoid scalding injury.
6. In “Keep Warm” mode, it is unlimited and displays“- :- -”.Press “Cancel” key if you want to stop “Keep Warm “mode.
7. For making yogurt, clean and disinfect the inner pot with boiled water before use.
- 8.The yogurt done shall be milky white or light yellow, evenly thick, free of bubbles and smell good; if not, this yogurt is contaminated and not suitable for serving. Freshly made yoghurt may be served upon seasoning or put in the fridge. It tastes better after cooled.
9. When “Yogurt” and “Keep Warm” state are stopworking, it directly enters to “standby” mode.
10. When using the steam function, please add water to the lower surface of stainless-steel base plate and use the plate to hold the food and then place them on the stainless-steel base plate, to ensure the normal use.

VI. Cleaning and Maintenance

1.Cleaning method

- 1) Before cleaning, the power cord should be unplugged and wait for it cools down.
- 2) Use liquid detergent and sponge to clean the ceramic pot and glass lid instead of wire brush to avoid surface damage.
- 3) Clean the stainless-steel stewing cup container inside and outside with a wet towel. Do not clean it with corrosive liquid.
- 4) Note: Do not immerse the power cord and the main body in water to avoid product failure and danger.
- 5) Storage methods: Please clean and pack it when it is out of use for a long time. It should be stored in a dry place.

No.	Failure	Reason	Method
①	The stewpot stops working after power connection	The automatic power-off is activated as there is no water in the stainless-steel stewing container.	Add appropriate amount of water into the stainless-steel stewing container
		Directly put the inner pot into the stainless-steel stewing cup container without use of the stainless-steel base plate.	Put the stainless-steel base plate to the stainless-steel stewing cup container before the inner pot.
②	It cannot be powered on.	The product is plugged improperly	Check whether plug is connected well.

	Failure	Reason	Method
②	It cannot be powered on.	The water in the stainless-steel stewing cup container is boiled dry, resulting in dry-burn power-off protection.	Add an appropriate amount of water into the stainless-steel stewing container
		Directly put the inner pot into the stainless-steel stewing cup container without use of the stainless-steel base plate.	Do not turn it on until you add water into the stainless-steel stewing cup container to make it cool down.
		Product failure.	Send it to the maintenance center for troubleshooting.
③	The power is switched on but the fails.	Product failure.	Send it to the maintenance center for troubleshooting.
④	Screen displays "E1" or "E2"		

3. Do not disassemble or repair the machine by any unprofessional personnel.
4. If the power cord is damaged, it must be replaced with a special cord or the special component purchased from the supplier or the maintenance department of our company.
5. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Contact maintenance service for examination, repair or adjustment.
6. The ceramic pot and glass lid are fragile items, which are not covered by the warranty, please use them with caution.





Kylin麒麟不銹鋼多功能隔水電燉鍋 2.2L
型号：AU-K1022

目錄

一、注意事項-----	10
二、產品性能特點-----	11
三、主要技術參數-----	11
四、部件名稱介紹-----	11
五、使用方法-----	12
六、保養和維護-----	15

使用產品前，請仔細閱讀本說明書

一、注意事項

- 1.請閱讀所有的使用說明。
- 2.請使用與銘牌所標電壓值一致的交流電源。
- 3.請使用有合格保護接地的電源，以確保人身安全。
- 4.不要接觸發熱的表面。使用提手或把手。
- 5.為防止電擊，不要把電線，插頭或設備（特定部件或有問題部件）浸入水中或其他液體。
- 6.使用本產品時應放置在兒童接觸不到的穩固耐熱的平臺上。
- 7.不要將內膽直接放在明火上加熱，並避免陶瓷件在較熱時接觸冷水，以免發生爆裂。
- 8.產品工作時，玻璃蓋和不銹鋼燉盅容器溫度較高，請勿觸摸，以免燙傷。
- 9.不要將內膽直接放在明火上加熱，並避免陶瓷件在較熱時接觸冷水，以免發生爆裂。
- 10.若產品出現缺水幹燒，請立即拔掉電源，等待冷卻後再操作，此時切勿用手觸摸發熱盤以免燙傷。
- 11.使用小內膽燉煮食物，放小內膽前往不銹鋼燉盅容器加水量不要超過“”水位線；使用內膽燉煮食物，放內膽前往不銹鋼燉盅容器加水量不要超過“”水位線，否則可能會出現故障或造成危險。
- 12.在不銹鋼燉盅容器內未加入水時，切勿通電幹燒，不用時請拔下電源插頭。
- 13.插入電源線時，請將插頭插緊，以確保接觸良好。
- 14.不要讓電源線掛在桌子或櫃檯邊，或接觸熱的表面。
- 15.應經常保持電源插頭、插座的乾燥，禁止用濕手插拔電源插頭，以防止觸電。
- 16.電源線應放置妥當以免懸垂在檯面或桌面，避免讓小孩拉到或不小心絆倒。
- 17.總是先將插頭插入設備，然後將插頭插入插座。要斷電時，先將開關轉為“關閉”，然後從牆上插座上拔下插頭。
- 18.產品在通電工作時，請勿移動。
- 19.陶瓷件、玻璃蓋均為易碎品，慎防與硬物碰撞及從高處跌落，造成破碎損壞。
- 20.當使用電器時或有接近小孩時，必須嚴密監視。
- 21.當不使用或清潔前，請從插座上拔下插頭，等待冷卻之後再取出或放上配件。
- 22.在任何方式下，都不要在有損壞的電線或插頭或設備故障或已損壞的情況下使用電器。請送到最近的授權維修點進行進行檢查、維修或替換。
- 23.如果使用不是電器生產商推薦的配件可能會引發受傷。
- 24.請勿在戶外使用（如果該產品是專為室外使用，該項可省略）。
- 25.不要放置在接近熱源、電熱爐或加熱爐，以免發生故障和危險。
- 26.移動電器帶有熱液體時，必須嚴加注意。
- 27.不要把電器另作他用。
- 28.請保存此使用說明。

二、產品性能特點

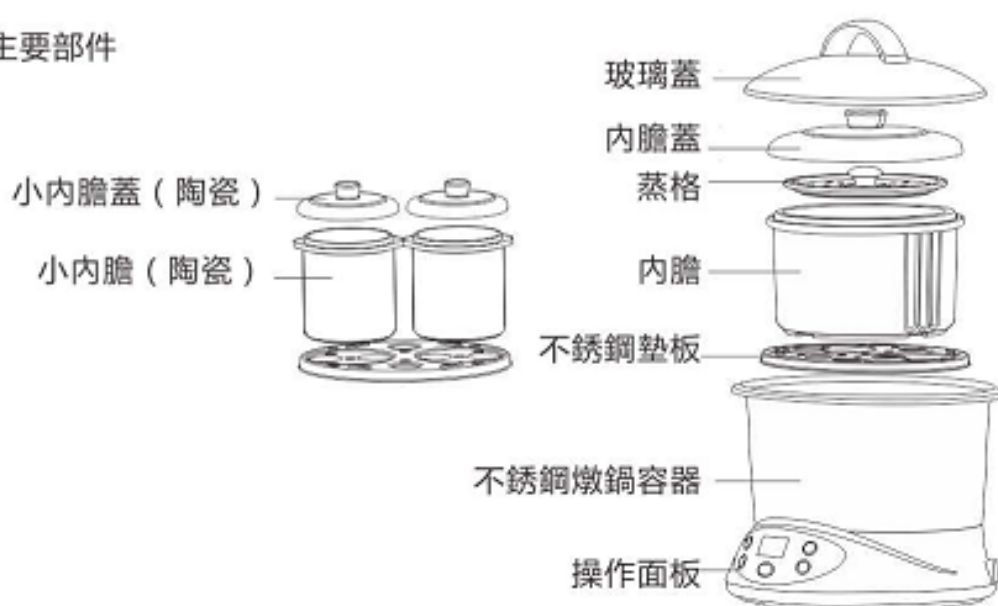
- 1.選用優質全瓷內膽，煲燉食物更加營養、健康。
- 2.隔水煲燉，不粘不焦，有效鎖住食物營養成分。
- 3.多陶瓷內膽組合，可同時燉煮不同食物，不用分次燉煮。
- 4.食品級304#不銹鋼鍋體，亦可直接烹飪食物，真正一鍋多用。
- 5.特設滋補菜系，功能更強大，烹飪更專業。
- 6.特設預約/定時功能，時間設置任您掌控。
- 7.多重安全保護裝置，確保產品使用安全。

三、主要技術參數

產品名稱	Kylin麒麟不銹鋼多功能隔水電燉鍋 2.2L
產品型號	AU-K1022
電源	220V-240V ~ 50 Hz
額定功率	400W-475W
額定容量	2.2L
	大內膽 2.2L 小內膽 2x0.65L
外觀尺寸(長×寬×高)	299mm×247mm×295mm
可額外選購配件	蒸架

四、部件名稱介紹

主要部件



五. 使用方法

1. 操作面板說明

- 1) “預約”按鍵：按一下，“預約”指示燈亮，顯示“2:00”，數位閃亮，可以進行預約時間設置；再按一下，指示燈滅，顯示“0:00”，處於待機狀態。
 - 2) “預約”按鍵：按一下，“預約”指示燈亮，顯示“2:00”，數位閃亮，可以進行預約時間設置；再按一下，指示燈滅，顯示“0:00”，處於待機狀態。
 - 3) “小時”按鍵：當進行時間設置時，按“小時”按鍵，顯示“X:YY”中的X將在0~9之間以1為單位遞變，短按“小時”按鍵遞增1，長按“小時”按鍵以1為單位連續遞增。當調至“9”時，再按“小時”按鍵，則回到“0”。
 - 4) “功能選擇”按鍵：按第一下，“▲”符號指向第一個功能（套餐），同時顯示預設燉煮時間，時間數字閃亮，可以進行定時時間設置；然後，每再按一下按鍵，“▲”符號按順時針方向依次移動，直至指向最後一個功能（保溫）；此時再按，則“▲”符號又指向第一個功能，如此迴圈；長按“功能選擇”按鍵則以順時針方向迴圈跳動。
 - 5) “分鐘”按鍵：當進行時間設置時，按“分鐘”按鍵，顯示“X:YY”中的YY將在00~55之間以5為單位遞變，短按“分鐘”按鍵遞增5，長按“分鐘”按鍵以5為單位連續遞增。當調至“55”時，再按“分鐘”按鍵，則回到“0”。
 - 6) “取消”按鍵：按“取消”按鍵，將停止工作，回到待機狀態，顯示“0:00”。
2. 定時功能說明：按“功能選擇”鍵，選取所需的功能，同時顯示所選功能的預設燉煮時間。此時，可通過按“小時”或“分鐘”鍵，設定所需的定時時間，幾秒後，自動進入工作狀態，同時功能指示箭頭開始閃爍。當不銹鋼燉壺容器內水開一段時間後，定時時間開始倒計時（以1分鐘為單位遞減），定時時間結束後，蜂鳴器鳴響提示，進入保溫狀態，顯示“-:-”。定時工作狀態下可調整定時時間。
3. 預約工作說明：先按“預約”鍵，預約指示燈點亮，並閃亮顯示“02:00”為默認預約時間，此時，可通過按“小時”或“分鐘”鍵設定所需的預約時間，預約時間最大可調至9:55，即9小時55分鐘。在預約時間數位閃動時，再按“功能選擇”鍵，選中所需的某個功能，此時，顯示所選功能的預設時間，也可通過按“小時”或“分鐘”鍵設定所需的定時時間。設定好幾秒後，自動進入預約工作狀態，顯示預約時間，並開始以1分鐘為單位倒計時。預約工作狀態下不能再調整預約時間。預約時間結束後，自動進入選定功能的定時燉煮工作狀態。當不銹鋼燉壺容器內的水開一段時間後，定時時間開始倒計時（以1分鐘為單位遞減），定時時間結束後，蜂鳴器鳴響提示，進入保溫狀態，顯示“-:-”。

4. 功能默認設置如下表：

功能	甜品	蟲草	花膠	參茸	燕窩	快蒸	酸奶	快燉	燉湯	保溫
默認時間 (小時)	1:30	2:00	2:30	0:30	0:30	0:30	9:00	1:00	2:00	無

5. 工作狀態液晶屏顯示說明：

下圖以甜品功能默認預約時間默認定時工作時間為例顯示工作介面

預約指示燈恒亮

2:00 中時間數位遞減，
“:” 閃亮



功能指示箭頭恒亮

1:30水開前均不閃，水開過
一段時間後，時間數位遞減，
“:” 開始閃亮

預約指示燈不亮



功能指示箭頭水開前閃亮，
水開後恒亮

6. 使用步驟

1) 選擇燉煮法配置內膽（使用內膽燉煮食物時有以下方法供選擇，加入食材和水不超過內膽容量的80%。）

a. 煲燉法：不使用蒸格，直接在內膽中放入食材並加入適量水（以水恰好浸沒食物或略多一點為宜），再蓋上內膽蓋。注：小內膽僅適用“煲燉法”



b.隔離燉法”：先將不直接食用的藥材置於內膽底部，再放入蒸格將其隔離，最後將食物擱於蒸格上，再往內膽內加入適量水（以水恰好浸沒食物或略多一點為宜），再蓋上內膽蓋。



c.原汁燉法：先將蒸格放入內膽中，再將食物擱於蒸格上，不用加水，直接蓋上內膽蓋。用此種方法燉煮後您將得到一小碗食物“原汁”。



2)不銹鋼燉盅容器內加水方法：

a.使用內膽燉煮食物：將不銹鋼墊板放入不銹鋼燉盅容器內，往不銹鋼燉盅容器內加水至“☉”水位線處，把裝好食材的內膽放入不銹鋼墊板上，然後蓋上玻璃蓋。

b.使用小內膽燉煮食物：

將不銹鋼墊板放入不銹鋼燉盅容器內，往不銹鋼燉盅容器內加水至“☉☉”水位線處，把裝好食材的2個小內膽依次放入不銹鋼墊板上，然後蓋上玻璃蓋。

3)接通電源，操作面板上顯示幕點亮，處於待機狀態。通過操作“預約”、“功能選擇”鍵和“小時”“分鐘”鍵，設定所需的預約時間、功能和定時時間。

4)煮一定時間後，若您認為食物已燉至所需火候時，只須按“取消”鍵即可，產品將停止工作，回到待機狀態，顯示幕顯示為“0:00”。

5)產品使用完畢之後，請將電源線拔掉以切斷電源。

溫馨提示：

1.請根據各種食材的特性，按生活經驗設定合適的預約時間，以使食材充分浸泡。浸泡易變質食材時，預約時間不宜設置過長，以防止食物變質。

2.在烹飪過程中可以依您個人喜好調整燉煮時間，使食物達到最佳的口感。

3.請按不銹鋼燉盅容器上的水位線往不銹鋼燉盅容器內加水，以保證正常燉煮，防止出現產品故障或造成危險。

4.為確保食物的燉煮效果，各功能（“保溫”、“酸奶”功能除外）默認時間或者自設定時間，為水開一段時間後開始計時。例：“蟲草”功能默認的2小時燉煮時間，是指水開一段時間後再燉煮2小時，然後自動轉為保溫功能。

5.產品燉煮過程若要打開玻璃蓋，請先按“取消”鍵停止工作，待水不再沸騰時再開蓋，以防止鍋內沸水濺出燙傷。

6.當產品進入保溫狀態後，為無限時保溫，這時顯示為“-:-:-”。若需停止保溫，請按“取消”鍵即可。

- 7.製作酸奶前，請將內膽用開水沖燙消毒後再使用。
- 8.酸奶製作完成後，應呈乳白色或淡黃色、凝結細膩、無氣泡、有香味。若凝結不整齊、有氣泡及微味，表示有雜菌污染，則不宜食用。剛製作完成的酸奶可調味後食用，若如不立即食用，請將酸奶放入冰箱冷藏純化後調味食用，口感更佳。
- 9.“酸奶”功能和“保溫”定時功能，工作時間結束後，產品直接進入待機狀態。
- 10.使用蒸功能時請加水至不銹鋼墊板下表面，並用盤子裝食物置於不銹鋼墊板上，以保證正常使用。

六、保養和維護

1.清洗方法：

- 1)產品清潔前應先拔掉電源線，待冷卻後再進行清洗。
- 2)陶瓷件、玻璃蓋可用洗潔精和海綿清洗，請勿使用硬質鋼絲清洗，以免損壞表面。
- 3)可用濕毛巾擦拭不銹鋼燉盅容器內外表面，切勿使用腐蝕性液體進行清洗。
- 4)注意：切勿將電源線、產品整機浸入水中或沖洗，以免電器進水，產生故障，影響安全使用。
- 5)保存方法：產品長期不使用時，請清潔乾淨後，裝入包裝箱中，並存放於通風乾燥的地方。

2.故障及排除

序号	故障現象	故障原因	排除方法
①	通電加熱不久後，突然斷電不工作	不銹鋼燉盅容器內沒有加水，導致幹燒斷電保護 沒有使用不銹鋼墊板直接將內膽放在不銹鋼燉盅容器裡面	往不銹鋼燉盅容器內加入適當的水 先放不銹鋼墊板在不銹鋼燉盅容器裡面，再將內膽放在不銹鋼墊板上
②	不通電	電源線插頭沒插好 不銹鋼燉盅容器內水煮幹，導致幹燒斷電保護 產品故障	檢查電源線插頭是否插緊到位 請往不銹鋼燉盅容器裡面加水冷卻後再通電 請送指定維修點檢修
③	能通電但不加熱	產品故障	請送指定維修點檢修
④	顯示幕顯示“E1”或“E2”	產品故障	請送指定維修點檢修

- 3.非專業人員切勿拆卸、修理本產品。
- 4.如電源軟線損壞，必須用專用軟線或從我司供銷商或維修部買到的專用元件來更換。
- 5.當產品出現故障且無法排除時，切勿自行維修，請與我司設立在當地的特約維修網點或本公司客戶服務部聯繫解決。
- 6.本產品中的陶瓷件和玻璃蓋為易碎品，不在保修服務範圍，請小心使用。

VII. 12 MONTH WARRANTY

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In New Zealand, our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993.

So, as well as your statutory rights referred to above and any other rights and remedies you may have under any other laws relating to your Kylin product, we also provide you with a Kylin warranty. It's important to note that this warranty is valid only in the country of purchase.

Kylin guarantees this product against defects caused by faulty workmanship and materials for 12 months of domestic use (or 3 months commercial use) from the date of purchase. During this warranty period, Kylin will repair any defective product. If the product includes a number of accessories, only the defective part or accessory will be replaced. Kylin reserves the right to make minor adjustments instead of replacing the product or accessory. Packaging, instructions, recipes etc will also not be replaced unless faulty.

In the event of a product or accessory being replaced during the warranty period, the warranty on the replacement product will expire 12 months from the purchase date of the original product, not 12 months from the date of the replacement.

To the extent permitted by law, this Kylin 12 months warranty excludes liability for consequential loss or any other loss or damage caused to the property or persons arising from any cause whatsoever. It also excludes defects caused by the product not being used by Instructions, accidental damage, misuse, or being tampered with by unauthorised persons, excludes breakables such as glass and ceramic items, consumable items and normal wear and tear and does not cover the cost of claiming under the warranty or transporting the goods to and from the place of purchase.

Should you suspect your product may be defective and need some clarification or advice, or you have any questions, ideas, or concerns, please contact us directly on:

Kylin Customer Service Australia +61(0)39998 0999

If you're certain your product is defective, and the product is covered by the terms of this warranty, you need to take the defective product back to the place you purchased it from, where the retailer will replace the product for you on our behalf. In this event, per the terms of this Kylin 12 month warranty, you will need to present this portion of the warranty page and the purchase receipt as proof of purchase so please make sure you keep both this page and your receipt on hand for the duration of the warranty period.

And if for any reason you wish to contact us, please do so at:
Kylin Customer Service Australia +61(0)39998 0999

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